

corporate group – secured website
registration process



corporate online – enquiries made easy

The **Corporate Online** secured website was designed with our valued corporate clients' needs in mind and allows us to provide a faster and more efficient online service than ever before.

On Corporate Online, you will find information about our products, services and procedures. The site also has the following features to help you manage your Medihelp business online:

- **Change** the company's address and contact details
- Download the **latest subscription account** in Acrobat (PDF) or Excel format
- View the company's **banking details**
- View the contact details of the **client relations consultant or brokerage**
- Request **membership certificates** and additional **membership cards**
- View, download or email the employees' **subscription details** as well as **tax certificates**
- View, download and email the employees' **savings account reconciliations**
- View, download and email the employees' **confirmation of membership letters**
- **Upload** membership changes on behalf of members
- View the **progress** of the submitted membership changes

Registration process

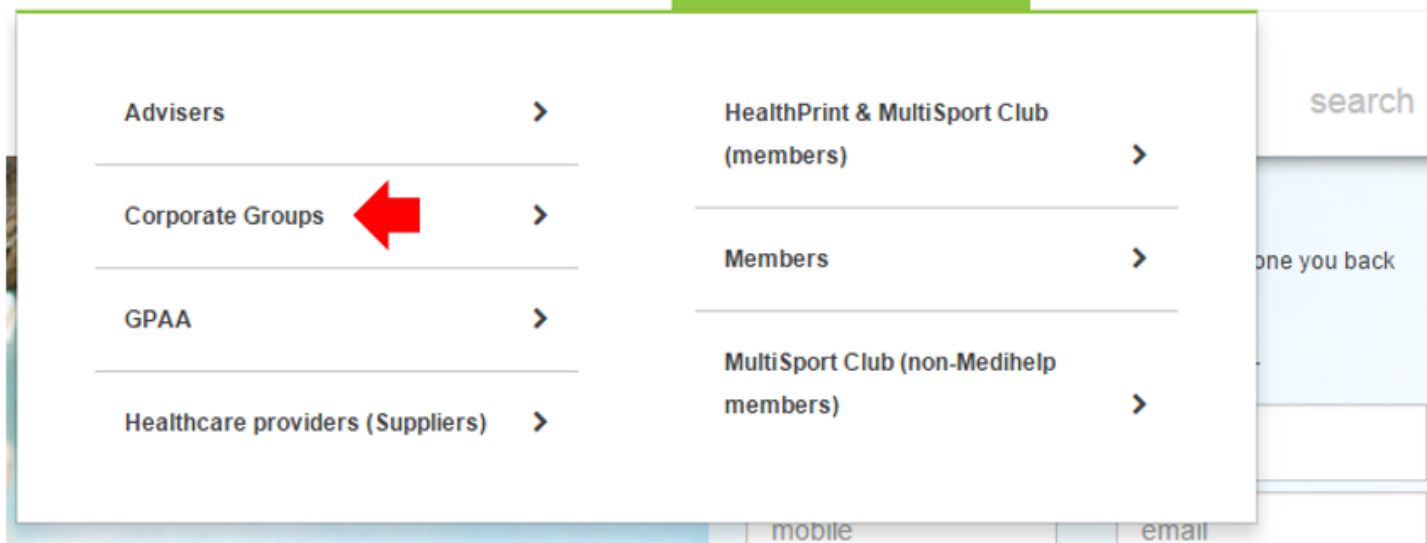
If you haven't registered to use the site yet, please visit Medihelp's website at www.medihelp.co.za and click on Register/ Login in the top right corner as shown below and then select Corporate Groups, or alternatively visit <https://corporate-online.medihelp.co.za/login> and click on the Register icon:

The screenshot displays the Medihelp website interface. At the top right, there are buttons for 'REGISTER' and 'LOGIN', with a red arrow pointing to 'REGISTER'. Next to them is the phone number 'PHONE 086 0100 678' and a WhatsApp icon. The main navigation menu includes 'HOME', 'PRODUCTS', 'JOIN US', 'MEMBER ZONE', 'ABOUT', and 'CONTACT', along with a search icon and a search input field. The main content area features a large image of a smiling child wearing goggles. To the right of the image is a 'get a quote today' form with the text 'Please complete the fields below and we will phone you back with accredited advice'. The form has two radio buttons: 'I am not a member' (selected) and 'I am a member'. Below these are input fields for 'name', 'surname', 'mobile', 'email', and 'area', along with a 'select age' dropdown menu and a 'GO' button. At the bottom, there is a row of five service icons: 'Compare PRODUCTS', 'Get a QUOTE', 'How to JOIN Medihelp', 'Network provider SEARCH', and 'Medihelp MULTISPORT'.



REGISTER LOGIN

PHONE 086 0100 678

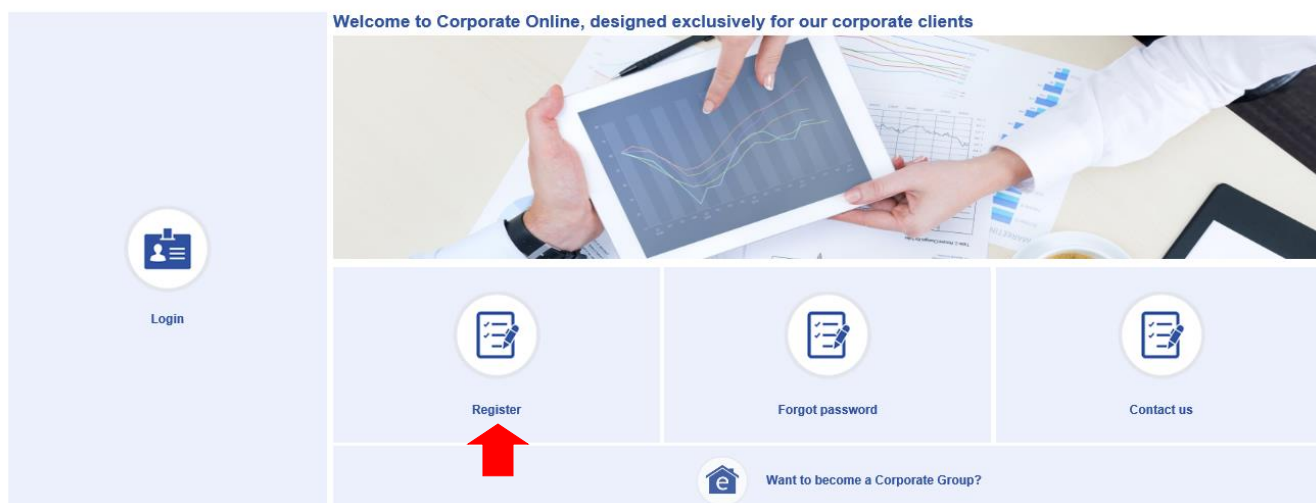


How to register?

To register, click on Register as shown below. Then complete the easy steps.



Call centre 086 0100 678



Step 1: Enter your details and click on **Next**. The details you enter will be **validated** against your contact details on Medihelp's system.



Register

Enter your details | Step 2: Complete

This is an online corporate group enquiry and self-service facility. Simply follow these quick steps to register your account. If you require any help with the registering process, please [click here](#) or simply phone your Subscription Administrator on 086 0100 678, or email us at SSEnquiries@medihelp.co.za.

Remember to use the same information that Medihelp has on our system, as we will not be able to validate details that do not match.

Group number

Group name

Initials

Surname

Email address

Work telephone number

Fax number

Password

Confirm password

Password requirements:

- At least one lower case letter
- At least one upper case letter
- At least one number
- At least one special character
- At least eight or more characters long

Next

Error message?

If the details you have entered do not match the details on Medihelp's system, an error message will display, and you will be unable to continue with the registration process. You may try again, but your account will be blocked after the third failed attempt. If your contact details have not been updated with Medihelp, you can send an email to membership@medihelp.co.za or phone your Subscription Administration contact person for assistance. Medihelp will confirm the update, after which you can continue with the registration process.

Step 2: Complete the registration by selecting the login button.

Register

Enter your details | Step 2: Complete

Welcome!

You have now registered successfully and can access Corporate Online.
Click the button below to log in.

Login

Step 3: Select the next button. Read the terms and conditions and accept by clicking on the tick box. Select the Submit button.

Please read through and accept the terms and conditions in order to continue.

Click "Next" to continue.

Next



Disclaimer

1. Definitions

"Consumer Protection Act" means the Consumer Protection Act, No 68 of 2008;

"Consumer", in respect of any particular goods or services, means –
 a person to whom those particular goods or services are marketed in the ordinary course of the supplier's business;
 a person who has entered into a transaction with a supplier in the ordinary course of the supplier's business, unless the transaction is exempt from the application of this Act by section 5(2) or in terms of section 5(3) of the Consumer Protection Act, and
 if the context so requires or permits, a user of those particular goods or a recipient or beneficiary of those particular services, irrespective of whether that user, recipient or beneficiary was a party to a transaction concerning the supply of those particular goods or services;

"Content" – Including, but not limited to, software and material;

"Forums" – Including, but not limited to, bulletin boards, chat rooms and other public areas found on the <https://www.medihelp.co.za> or <https://toolbox.medihelp.co.za> or <https://corporate-online.medihelp.co.za>; in this agreement, unless it appears to the contrary, the singular shall include the plural and vice versa, any reference to any gender shall also include the opposite gender, and any reference to a natural person shall include a legal person and vice versa;

"Harm" means harm, as described in section 61(5) of the Consumer Protection Act;¹

"Material" – Including, but not limited to, text, submissions, images, audio and/or video in whole or in part;


"Service" includes, but is not limited to:
 any work or undertaking performed by one person for the direct or indirect benefit of another;
 the provision of any education, information, advice or consultation, except advice that is subject to regulation in terms of the Financial Advisory and Intermediary Services Act, No 37 of 2002;
 any banking services, or related or similar financial services, or the undertaking, underwriting or assumption of any risk by one person on behalf of another, except to the extent that any such service:
 constitutes advice or intermediary services that is subject to regulation in terms of the Financial Advisory and Intermediary Services Act, No 37 of 2002; or
 is regulated in terms of the Long-term Insurance Act, No 52 of 1998, or the Short-term Insurance Act, No 53 of 1998;
 the transportation of an individual or any goods;
 the provision of:

I have read and accept the terms and conditions

[Submit](#)

Home page:

Logout | Welcome back, STRATA HEALTHCARE MANAGEMENT | Group number: 5526




Call centre 086 0100 678

- Home
- Library and engagement
- Corporate profile
- Membership
- Subscriptions
- How to
- Security
- Contact us
- Disclaimer

Home

Medihelp connects with our corporate groups in multiple ways, offering a dynamic and innovative approach to engaging with you. We require customer insights through multiple engagement platforms, comprehensive data and predictive analytics to enable the delivery of a value experience in four key touch point areas that we consider crucial in securing an individualised connection with our corporate groups. These four touch points are:



- Click here to make an appointment with your client relations consultant.
- Click here to read more about the services that are available to you

individualised experience

Thank you for using Corporate Online. Please be assured of Medihelp's continued support.



086 0100 678
www.medihelp.co.za

Medihelp is an authorised financial services provider (FSP No.15738)



medihelp
medical scheme